ATTACHMENT B

RFI -21- 66669

RESPONDENTS NAME: Valle Vista Health System

Please complete the yellow shaded boxes below. The fields can expand as needed.

**SUBMISSION REQUIREMENTS**

DMHA asks that all Respondents provide information in the following areas:

**Interest in Participation**

1. Please confirm and describe the vendor’s interest and commitment to establishing one or more Opioid Treatment Programs in the State of Indiana.

Valle Vista Health System is interested in participating in the Governor’s strategy to address Addiction Care in Indiana by expanding its OTP clinics with two more sites in central Indiana. Our commitment to facilitate access to care for Hoosiers includes a new site in northern Marion Co. and another site in Hamilton Co.

For almost 40 years, Valle Vista has been a reliable partner serving the Mental and Behavioral Health needs of our communities; a 132 acute beds, a large team of expert professionals, a robust subacute programs, and a thriving OTP are always ready to assist the healing persons. In 2020, Valle Vista served 2,624 individuals with a primary substance abuse diagnosis. In our Chemical Dependency Intensive Outpatient Program, we had 3,569 outpatient visits while our OTP provided services to 721 individuals with a primary Opioid Use Disorder, totaling 92,792 medication visits.

Valle Vista is located in Johnson County, and provides services to communities throughout the State. The majority of individuals served reside in the following counties: Marion, Johnson, Brown, Bartholomew, Jackson, Jennings, Decatur, Scott, Washington, Monroe, Lawrence, Orange, and Greene. We have an on-site pharmacy to serve the individuals in our inpatient programs and have contracted with an outside pharmacy to provide medication to individuals in our Partial Hospitalization and Intensive Outpatient Programs. We currently employ seven physicians and eight Advanced Practice Providers throughout the continuum who are licensed to provide medication-assisted treatment to our patients.

In addition, we are committed to partnering with the judicial system in various counties to provide education and collaboration not only for adult consumers, but also to adolescents; those services include acute hospitalization, Residential Treatment Program (licensed by DCS to provide substance abuse treatment to the adolescents served in that program), PHP and IOP for both chemical dependency and psychiatric care.

As evidenced by the services and expertise described above, Valle Vista is whole-heartedly committed to expanding our services to meet the ever-growing need for addiction treatment, and we believe that two additional Opioid Treatment Programs are the next step in expanding our existing services. It is for those reasons that we respectfully request two additional licenses for Opioid Treatment Programs in the state of Indiana.

1. Please confirm the vendor’s ability to meet or exceed requirements listed in “Vendor Requirements” outlined in the RFI.

Given our prior experience with starting a new OTP, we are well aware of the certifications and requirements associated with Opioid Treatment Programs in the state of Indiana. Valle Vista is committed to meeting and exceeding the outlined vendor requirements:

* 1. Certifications: Valle Vista Health System operates New Vista Outpatient Recovery Center, an Opioid Treatment Program licensed in the state of Indiana. New Vista operations are certified pursuant to Indiana Code, Rules and Policy, and is in compliance with all applicable federal, state and local laws including, but not limited to:
     + IC 12-23-18: The OTP maintains policies and procedures for Methadone Diversion Control and Oversight. Our Diversion Control Plan is reviewed annually and updated as necessary. OTP staff are provided with training/education on the Diversion Control Plan upon hire and at least annually thereafter.
     + IAC Title 440: Valle Vista Health System is licensed by DMHA as a private mental health institution with a certification as an Addiction Services Provider. These licenses remain active and current. New Vista Outpatient Recovery Center is licensed by DMHA as an Opioid Treatment Program. This license also remains active and current.
     + IAC Title 856: Valle Vista Health System has an on-site pharmacy which is regulated by the State Board of Pharmacy and the DEA. New Vista Outpatient Recovery Center also maintains a valid CSR with the state Board of Pharmacy and an active DEA registration.
     + 21 CFR Part 291: New Vista Outpatient Recovery Center operates in accordance with state and federal regulations and maintains license, registration, and/or accreditation by the following entities: SAMHSA, DMHA, DEA, Board of Pharmacy, and the Joint Commission.
     + 21 CFR Part 1301: Valle Vista Health System has an on-site pharmacy which is regulated by the State Board of Pharmacy and the DEA. New Vista Outpatient Recovery Center also maintains a valid CSR with the state Board of Pharmacy and an active DEA registration.
     + 42 CFR Part 8: New Vista Outpatient Recovery Center maintains certification as an Opioid Treatment Program by the Substance Abuse and Mental Health Services Administration-Center for Substance Abuse Treatment.
  2. New Vista Outpatient Recovery Center is a DMHA-licensed Opioid Treatment Program that meets the requirements set forth by the IAC Title 440 Division of Mental Health and Addictions Article 10 “Minimum Standards for the Provision of Services by Opioid Treatment Facilities and Programs.” The OTP is part of a larger behavioral health and addiction treatment center, Valle Vista Health System. Clinical and administrative collaboration allow individuals in any of Valle Vista’s programs to have access to the entire continuum of care, which includes outpatient and inpatient behavioral health and addiction treatment.
  3. Security: In accordance with IAC Title 440 10-4-11, we can attest to the following;
* All treatment medication in the facility is monitored, inventoried, and accounted for;
* The OTP meets the requirements of 440 IAC 10-3-2(b)(7);
* The OTP meets the requirements of the federal Drug Enforcement Agency (DEA), including securing and retaining a valid DEA registration. Valle Vista Healthy System and New Vista Outpatient Recovery Center both maintain active DEA registrations.
* The OTP maintains a DEA acceptable security system that meets the requirements of 21 CFR §1301.71 through §1301.76 as applicable. The OTP’s security system has been vetted and approved by the DEA and is tested routinely to ensure functionality. Security systems at the new OTP(s) would replicate the system currently in operation at New Vista Outpatient Recovery Center;
* At the existing OTP, there is physical separation between the storage and administration of treatment medication and the other parts of the facility where patients are present. The storage and administration of medication is in a secured area, with access limited to the medical staff;
* There are written policies and procedures for medication administration and inventory to ensure the proper identification of a patient before treatment medication is administered. Per policy, two identifiers are used to ensure the appropriate medication is given to the intended patient.
* The OTP has policies and procedures that ensure the safety and security of the OTP and persons working at or visiting the OTP, including the provision of alarm protection and on-site security protection. Video surveillance is also used as a security measure. Safety and security procedures will be replicated at the new OTP(s).
  1. Staffing:New Vista Outpatient Recovery Center is a DMHA-licensed Opioid Treatment Program that meets the requirements set forth by the IAC Title 440 Division of Mental Health and Addictions Article 10 “Minimum Standards for the Provision of Services by Opioid Treatment Facilities and Programs.” These staffing requirements will be replicated at the new OTPs.

**Experience & Qualifications**

1. Please provide an overview of the vendor’s experience starting up and operating medication assisted treatment including OTPs.

Valle Vista Health System is part of a larger corporation, Universal Health Services (UHS), and has been providing quality addiction and behavioral health services that promote individual and community health, wellness, resiliency, and recovery since 1983 in central Indiana. As indicated above, Valle Vista opened a new Opioid Treatment Program (New Vista Outpatient Recovery Center) in 2018. New Vista is the first of UHS’ 400 facilities to operate an Opioid Treatment Program and remains the only OTP within our healthcare system in Indiana. The start-up of New Vista included initial licenses with the Board of Pharmacy, DEA, DMHA, SAMHSA, and Joint Commission. The OTP has been operational since June of 2018 and has maintained its licenses with each of these entities. Valle Vista Health System has appointed an Executive Director of Subacute Services. The person who was newly appointed to this position is the same individual responsible for the start-up of New Vista. This previous knowledge and experience is a valuable asset to the current request for two additional OTP licenses.

1. Valle Vista Health System’s experience with Opioid Treatment Programs include the following:
   1. Successful operation of a DeNovo clinic in the Indianapolis metropolitan area since 2018,
   2. Successful annual surveys by the different agencies with jurisdiction,
   3. Serving nearly one thousand individuals since it opened its doors,
   4. Consistent management and experienced medical, clinical, and administrative leadership, including:
      1. Medical director with specialized training and experience in Addiction Medicine,
      2. Clinic director with OTP start-up experience and specialization in addiction care and healthcare administration,
      3. Group of therapists, nurses, and support personnel with solid education, training, and experience in the field.
   5. Robust operations support from one of the major healthcare systems in the USA
   6. Exceptional Clinical Outcomes
      1. Treatment retention: 82.4% patients remained in treatment after 90 days
      2. Engagement/Patient compliance with scheduled medication visits: 90%
      3. Outcomes for patients who remained in treatment after 6 months:
         1. 97% obtained or maintained stable housing
         2. 75% obtained or maintained gainful employment
         3. 92% remained uninvolved in new legal issues
         4. 91% remained in compliance with their current requirement with the judicial system
         5. 100% remained in compliance with DCS requirements
         6. 86% were linked with medical care
         7. 99% reduced use of illegal drugs
         8. 74% improved their domestic relationships
2. New Vista has not disturbed the community in which it operates and has maintained the dignity of the persons served while engaging the neighborhood in stigma-reducing strategies. This engagement and support includes elected officials, fire and police departments, and city and county officials.

**Business Relationships**

1. Please describe your existing relationships with other OTPs in the State of Indiana.

Since 2018, New Vista has maintained a positive working relationship with other OTPs, particularly those in the Indianapolis area. New Vista has collaborated with more established OTPs when experiencing new challenges or needing to strategize in addressing new or difficult issues at the clinic. Those clinics have provided valuable knowledge and assistance to our facility. Additionally, during the start-up phase of New Vista, other clinics in the state of Indiana proved to be valuable resources for training and education. Efforts were maintained to further enhance the relationship between Program Directors in the Indianapolis clinics. New Vista administrative and clinical leadership routinely participated in collaborative calls and meetings with other Indiana OTPs and DMHA.

1. Please describe your existing relationships with Community Mental Health Centers.

Valle Vista is closely associated with local Community Mental Health Centers, specifically Centerstone and Adult and Child Community Mental Health Center providing direct care or for the purpose of promoting continuity of care. Our existing relationship with these agencies allow individuals in treatment to be linked to aftercare, even prior to their discharge from our Inpatient Detox Program. Due to this unique relationship, individuals are more likely to follow through with aftercare plans, as they have had the opportunity to meet their next provider before they even leave the facility. Additionally, we are a referral source for Fairbanks for the treatment of dual diagnosis, as they do not serve individuals with a diagnosed mental illness.

1. Please describe your existing relationships with hospitals licensed under IC 16 - 21.

Valle Vista has a close affiliation with two Franciscan Health Hospitals (South and Mooresville), as we provided assessment and referrals for psychiatric and substance abuse patients who present to the emergency room. Therefore, patients only participated in one initial assessment prior to admission to Valle Vista, if necessary. Direct admissions also take place with other Healthcare systems including Community Health, and IUHealth, From the ER, provided they meet admission criteria, patients can be directly admitted to Valle Vista’s inpatient program, which promotes continuity of care. Additionally, Valle Vista has a referral relationship and collaborative partnerships with several hospitals in north central, central and southern Indiana, all licensed under IC 16-2-1. Valle Vista is committed to partnering with community hospitals to expand awareness and treatment of substance abuse for underserved populations.

**Community Experience**

1. Please describe your experience promoting community integration and acceptance of medication assisted treatment including OTPs.

As an established substance abuse treatment provider, Valle Vista works tirelessly to promote community integration and acceptance of medical assisted treatment. Valle Vista promotes a wide variety of treatment options, working to identify the most appropriate option for individuals who present for treatment. Valle Vista continually seeks to build community partnerships and educate the community about viable treatment options, including medication assisted treatment. Our facility hosts a monthly Food for Thought event, providing continuing education opportunities to individuals in the community. Valle Vista Health System is also an active facility partner for Judicial and Probation in the state of Indiana. A Partnership Referral agreement has been established with Marion County Probation to provide detox inpatient and outpatient services from Judicial and Law Enforcement referrals. From Judicial and Law Enforcement there has been an 81% admission rate from those individuals that were referred.

In the months leading up to the opening of New Vista, we were dedicated to developing, enhancing, and sustaining a positive working relationship with Greenwood’s police department and city officials. Initially, the Greenwood community was reluctant to embrace an Opioid Treatment Program. Members of Valle Vista administration participated in a multitude of town hall meetings with local housing communities, City Council, and HOA’s in the area. The New Vista Program Director held quarterly meetings with the Mayor of Greenwood and Chief of Police to provide education about the nature of medication-assisted treatment and reiterate our intent to improve the overall quality of life for patients in the community. This level of transparency with local officials significantly improved the relationships and gained their trust and respect. This was evidence by the presence of both the Mayor and the Chief of Police at the grand opening of New Vista Outpatient Recovery Center.

Despite some challenges, Valle Vista has largely been met with acceptance and has been embraced by local and extended communities. With a large referral base, it is evident that Valle Vista is highly regarded in this community.

1. What are the critical success factors in promoting community integration and acceptance of medication assisted treatment and OTPs?

In order to rally support for medication-assisted treatment options, a community must see the benefits, including a reduction in substance use and substance-related crimes. New Vista developed strong community partnerships in order to demonstrate the effectiveness of its treatments and interventions to meet the behavioral health needs of the community. Educating the community was critical to promote integration and acceptance, as a lack of understanding and information often contributes to ill-feelings about medication assisted treatment. Our Health System has a strong team of community liaisons who are present in the local and extended communities hosting educational events and seminars on a regular basis. One of our critical success factors revolve around the number of municipalities we are able to assist in the judicial systems. One of our goals is to increase the number of individuals we are able to assist via alternative sentencing that involves chemical dependency assessments and treatment. We have secured a large referral base and consistently run at full capacity, most days also maintaining a waitlist. With that comes a responsibility to educate the community about substance abuse and available treatment options. Valle Vista is clearly committed to this endeavor.

1. Response must include a minimum of one letter of support from each of the following: elected city official, elected county official and city or county law enforcement.

**Medications / Protocols**

1. Please describe current medication and treatment protocols utilized in your existing addiction services. If necessary, please include additional information as a separate attachment in your response to this RFI.

Valle Vista has several established protocols for medication-assisted treatment. In the inpatient setting, protocols are currently being used for narcotic/opiate, alcohol, and benzodiazepine detoxification. Medication protocols primarily include the use of Suboxone and Vivitrol, with medication such as Ativan, Phenergan, Clonidine, Seroquel, and Neurontin to manage withdrawal symptoms. Urine drug screens and vitals are taken for each patient. Additionally, for patients with primary opioid dependence, the Clinical Opiate Withdrawal Scale (COWS) is utilized. Our subacute services include prescribers for Suboxone, Vivitrol, and Methadone (at New Vista only). The growth of our MAT programs has justified the incorporation of more prescribers to address the high demand for medication-assisted treatment for patients who do not meet admission criteria for the OTP.

In addition to medication-assisted treatment, patients in our acute setting also participate in individual, group, and family therapy, as well as discharge planning and case management services. They are linked with aftercare providers prior to discharge from inpatient treatment. Patients are encouraged to participate in one of Valle Vista’s continuum of care services (Partial Hospitalization, Intensive Outpatient Treatment, Opioid Treatment Program) or they are referred to another trusted servicer provider for ongoing services. Treatment protocols at New Vista also include individual and group counseling and referral services to other healthcare providers. Following our patient-centered philosophy, patients always play an active role in the treatment planning process.

**Proposed Location(s) and Services**

* + - 1. In an effort to meet Governor Holcomb’s goal of having treatment for opioid use disorder within one hours drive for every Hoosier, FSSA/DMHA has identified the following counties as potential locations for a new Opioid Treatment Program: Dubois, Fountain, Fulton, Jackson, Jefferson, Kosciusko, LaGrange, Marion, Orange, Perry, Rush, Warren or a county that surrounds or borders one of the identified counties.

**NOTE: Valle Vista is applying for 2 of the 5 licenses available. The first license is proposed to be in Marion County and the second in Hamilton Co. Valle Vista is providing 2 addresses as proposed locations in each county.**

1. Proposed location #1 for 1st license:  **Marion County**
   1. Full address including ZIP Code(s):

**6625 Network Way**

**Park 100 Submarket**

**Indianapolis, IN 46278**

**Marion County**

* 1. Rationale for selection:

It is important to Valle Vista to find locations and create environments that are conducive to the health, wellness, and dignity of the persons served.

This property is near the Social Security Administration, featuring mature and well maintained landscaping, and it is suitable for renovations to accommodate a new OTP. Furthermore, this location is nestled in the Indianapolis metropolitan area, yet far enough to the northwest side that residents from Lebanon and other smaller communities surrounding Indianapolis will have easy access from I465 and I65. This building would allow for expansion in case of future growth.

* 1. Existing relationships in the proposed location’s community

Valle Vista has a strong relationship with all healthcare networks in the area including IUHealth, Eskenazi Health, Community North, Ascension St. Vincent Hospital, Harbor Light Salvation Army Center, Cummins Community Mental Health, Neuropsychiatric hospital, and Adult and Child.

* 1. Driving time from nearest existing OTP:

The driving time varies during the day due to traffic, but it would take 30 to 45 minutes from this location to where the closest OTP clinic.

* 1. Proposed hours of operation: The proposed clinic hours are Monday-Friday, 5:30AM-2:00PM, with medication administration hours from 5:30-10:30AM. Proposed clinic hours for the weekend are 6:00-10:00AM.
  2. Proposed clinic features: The clinic will have, at minimum, 1 group room, 2 exam rooms, office space to accommodate physician, Program Director, and counselors (minimum of 5), 2 dosing windows, and a waiting area.
  3. The proposed staffing includes, at minimum, a Medical Director, Program Physician, Program Director, Clinical Director, one nurse for every 200 enrolled patients, one counselor for every 55 patients, security staff, and a receptionist. Staffing will be in accordance with IAC Title 440.
  4. Proposed size (15,000 square feet)
  5. Proposed expansion potential: there is potential for expansion in the future.
  6. Proposed parking capacity: 100 free surface spaces available.
  7. Proposed solutions to manage client traffic during high demand hours of the day: this area is very well set up for high traffic volume.

1. Proposed location #2 for 1st license:  **Marion County**
2. Full address including ZIP Code(s):

**5980 W 71st St**

**Building 102**

**Park 100 Submarket**

**Indianapolis, IN 46278**

**Marion County**

1. Rationale for selection:

This location right off W71 Street is very well located, easy to identify, and near public transportation. It is ample and offers easy access from 465 for those coming from surrounding counties. This property will create an inviting environment for those seeking treatment without having to go deeper into the city to find it.

1. Existing relationships in the proposed location’s community

Valle Vista has a strong relationship with all healthcare networks in the area including IUHealth, Eskenazi Health, Community North, Ascension St. Vincent Hospital, Harbor Light Salvation Army Center, Cummins Community Mental Health, Neuropsychiatric hospital, and Adult and Child.

1. Driving time from nearest existing OTP:

The driving time varies during the day due to traffic, but it would take 30 to 45 minutes from this location to where the closest OTP clinic.

1. Proposed hours of operation: The proposed clinic hours are Monday-Friday, 5:30AM-2:00PM, with medication administration hours from 5:30-10:30AM. Proposed clinic hours for the weekend are 6:00-10:00AM.
2. Proposed clinic features: The clinic will have, at minimum, 1 group room, 2 exam rooms, office space to accommodate physician, Program Director, and counselors (minimum of 5), 2 dosing windows, and a waiting area.
3. The proposed staffing includes, at minimum, a Medical Director, Program Physician, Program Director, Clinical Director, one nurse for every 200 enrolled patients, one counselor for every 55 patients, security staff, and a receptionist. Staffing will be in accordance with IAC Title 440.
4. Proposed size (15,000 square feet)
5. Proposed expansion potential: there is potential for expansion in the future.
6. Proposed parking capacity: 100 free surface spaces available.
7. Proposed solutions to manage client traffic during high demand hours of the day: this building presents very well for high traffic volume.
8. Proposed location #1 for 2nd license:  **Hamilton County**
   1. Full address including ZIP Code(s):

**16650-16680 Mercantile Blvd – Stoney Creek Commons**

**Noblesville, IN 46060**

**Hamilton County**

1. Rationale for selection:

This location in Noblesville is located in an easy-to-find commons and it is nearby well-known Goodwill Industries. It is ample and offers easy access from Hwy 37 in the heart of Hamilton County, making it convenient for those driving from all surrounding cities and counties. This property creates an inviting environment for and will facilitate access to recovery without having to go to Indianapolis to receive treatment. This facility will aim to offer services to the communities of Elwood, Tipton, Anderson, and Muncie.

1. Existing relationships in the proposed location’s community

Valle Vista has a strong relationship with all healthcare networks in the area including IUHealth, Community North, Ascension St. Vincent Hospital, Riverview Hospital, Aspire Community Mental Health, and the Hamilton County correctional services.

1. Driving time from nearest existing OTP

The driving time varies during the day due to traffic, with the closest OTP clinic being located 22 to 45 minutes from this location.

1. Proposed hours of operation: The proposed clinic hours are Monday-Friday, 5:30AM-2:00PM, with medication administration hours from 5:30-10:30AM. Proposed clinic hours for the weekend are 6:00-10:00AM.
2. Proposed clinic features: The clinic will have, at minimum, 1 group room, 2 exam rooms, office space to accommodate physician, Program Director, and counselors (minimum of 5), 2 dosing windows, and a waiting area.
3. The proposed staffing includes, at minimum, a Medical Director, Program Physician, Program Director, Clinical Director, one nurse for every 200 enrolled patients, one counselor for every 55 patients, security staff, and a receptionist. Staffing will be in accordance with IAC Title 440.
4. Proposed size: 15,000 square feet.
5. Proposed expansion potential: This location offers ample space to accommodate future increase in census with the potential to expand as needed.
6. Proposed parking capacity: 300 free surface spaces available.
7. Proposed solutions to manage client traffic during high demand hours of the day: this area presents very well for high traffic volume.
8. Proposed location #2 for 2nd license:  **Hamilton County**
   1. Full address including ZIP Code(s):

**16289 Boden Rd**

**Noblesville, IN 46060**

**Hamilton County**

* 1. Rationale for selection:

This pristine, newer building offers manicured landscape and it is situated in a medical plaza; which makes it easy to identify and access. This location, on the east side of the county, is minutes away from State Road 37 and 38. This facility is ample and offers easy access from I69 for those coming from surrounding counties. This property will create an inviting environment for those seeking treatment without having to commute to Indianapolis metro area.

* 1. Existing relationships in the proposed location’s community

Valle Vista has a strong relationship with all healthcare networks in the area including IUHealth, Community North, Ascension St. Vincent Hospital, Riverview Hospital, Aspire Community Mental Health, and the Hamilton County correctional services.

* 1. Driving time from nearest existing OTP

The driving time varies during the day due to traffic, but the closest OTP clinic is at 22 to 45 minutes from this location.

* 1. Proposed hours of operation: The proposed clinic hours are Monday-Friday, 5:30AM-2:00PM, with medication administration hours from 5:30-10:30AM. Proposed clinic hours for the weekend are 6:00-10:00AM.
  2. Proposed clinic features: The clinic will have, at minimum, 1 group room, 2 exam rooms, office space to accommodate physician, Program Director, and counselors (minimum of 5), 2 dosing windows, and a waiting area.
  3. The proposed staffing includes, at minimum, a Medical Director, Program Physician, Program Director, Clinical Director, one nurse for every 200 enrolled patients, one counselor for every 55 patients, security staff, and a receptionist. Staffing will be in accordance with IAC Title 440.
  4. Proposed size: 12,649 square feet.
  5. Proposed expansion potential: Currently available locale would accommodate census growth.
  6. Proposed parking capacity: 100 free surface spaces available.
  7. Proposed solutions to manage client traffic during high demand hours of the day: this area presents very well set up for high traffic.

1. Please describe co-located addiction treatment programs proposed.

Valle Vista will operate a co-located Partial Hospitalization and/or Intensive Outpatient Program in each location. Valle Vista intends to expand other subacute programs in 2021, including partial hospitalization and intensive outpatient treatment. These programs will provide both outpatient psychiatric and substance abuse treatment to patients in the proposed locations. Opening new OTPs in the same counties will facilitate the continuum of care that the population needs. Valle Vista also seeks to establish primary care services for patients in our outpatient substance abuse treatment programs.

1. Please describe your clinical approach to treating women who are pregnant with an opioid use disorder.

Valle Vista fosters a culture whereby pregnant women are afforded equal access to treatment. Valle Vista is familiar with treating pregnant women for opiate dependence. In the inpatient setting, Subutex is the primary medication assisted treatment option used for this special population. Based on the individual patient’s needs and stage of pregnancy, additional medications such as Benadryl, Seroquel, and Ativan may be used to manage withdrawal symptoms. New Vista has been treating pregnant women with an opiate use disorder since its opening. The Medical Director is actively involved in the direct care of the patient and leads the treatment team to ensure appropriate care coordination is maintained with the patient’s OB GYN. If granted the opportunity to open new OTPs, we propose to develop a program that further specializes in the care, treatment, and services for pregnant women. The OTP would develop a track for pregnant patients that would include specialized groups, education, and intensive care coordination services. Pregnant women who are addicted to opiates are an underserved population in need of specialized programs. The new OTP(s) would also seek to develop strong partnerships with OB GYN providers in the area as well as other service providers who can assist with housing, child care, food, and other basic needs for pregnant women in our program.

1. Please describe the coordination of medication assisted treatment with the continuum of care available in your proposed location.

**Implementation**

1. Please describe the vendor’s proposed project timeline from approval to start of operations.

Once the proposal is approved and awarded, Valle Vista estimates that a minimum of 6 months will be needed to obtain all necessary permits, licenses, and certification while the necessary renovation to the building take place.

* Building will be secured within 10 business days of receiving the award notification
* Remodeling will begin within 30 days from securing the building
* The following administrative tasks will take place while the facility is being remodeled:
  1. Registration with the Secretary of State as a new business entity
  2. Building Occupancy Permit procured
  3. Board of pharmacy application: will be submitted once RFI is awarded (it is reviewed during Board meetings held monthly). Upon approval from the board, location inspection will take place.
  4. DEA: once Board of Pharmacy grants the CSR License, an application with Drug Enforcement Agency takes place. The Agency will conduct their inspection of the facilities (this occurs once all the building is completed) to grant registration/license.
  5. DMHA: an application must be completed and once granted an application with
  6. SAMHSA for a provisional certification takes place.
  7. The Join Commission: a completed application with TJC certification is completed.

Community outreach will take place during the entire process from award to grand opening involving all stakeholder and invitations to collaborate will be delivered from inception.

1. Please describe the vendor’s critical success factors in the start-up of a new OTP location.

Factors that are critical to the success of a new OTP include the following:

* Administrative and clinical leadership with expertise in regulatory requirements
* Infrastructure that provides sound financial, clinical, and administrative support
* Strong community partnerships
* Organizational values which reflect a passion and commitment to providing addiction treatment
* Transparency and collaboration with the community

Valle Vista has a long-standing history of providing substance abuse treatment. The facility’s engagement to providing services to those in need is evidenced by the commitment of the administrative leadership. Valle Vista’s team is future-oriented and is driven to be the top provider in substance abuse treatment services. It has successfully expanded existing services, most recently in 2018 with the addition of New Vista Outpatient Recovery Center. Our clinical outcomes and reputation are evidence that we can be successful in opening and operating additional sites if afforded the opportunity.

Other critical success factors is the set-up of processes and systems that allow for a robust continuum of care between the new OTPs and our hospital. The continuum of care is germane to a successful recovery and it starts before the actual intake takes place, by establishing contact with the referral provider and involving the person’s support system. At intake, the person seeking services will be seen by a physician, who will conduct a full History and Physical assessment, make referrals and recommendations for other medical services needed and provide a disposition regarding the medical necessity of MAT services. During the initial intake, the consumer is assign to a Primary Therapist and guided through a bio-psycho-social assessment. At any given time, therapists or physician may refer the consumer to other forms of MAT, Counseling, other specialists, IOP, PHP, or other services. Consumers will have access to a 4/7/365 access to a crisis and assessment and referrals center, virtually or in person, that provides a safety net in case of crisis. Primary Therapists monitor the progress of each patient and articulate care with PCPs to provide a more focused and comprehensive addiction care. It is the intent of these clinics to include in the near future Primary Care providers to each location, in which physicians and other advanced practice providers will provide expert care to a population that usually have difficulties in finding appropriate care from providers that understand addiction or severe mental illness. That is a gap in our system that these new OTPs will manage to close.